

# THE OUTLET

The Official Member Newsletter of CORE Electric Cooperative

November 2023

## The power of My Usage

My Usage, accessible via the SmartHub app or web-based SmartHub at [www.CORE.coop](http://www.CORE.coop), is your source for **detailed, easy-to-read info about your electric usage**. Here are three of the most powerful ways you can use it to make informed decisions and save money on your electric bill:



### Identify periods of high usage

View your power usage over custom periods of time and identify where you can make adjustments or minimize demand during the daily “on-peak” period of 4 p.m. to 8 p.m. You can also catch anomalies such as steady high usage or the effect of seasonal power needs. To view your daily, weekly and monthly usage, select My Usage > Usage Explorer. As a default, Usage Explorer will display your kilowatt-hours (kWh) consumed daily, but you can toggle it to show your daily cost, based on your rate. The weather for each day is also displayed to analyze impact.



### Create event markers

This tool is especially helpful for monitoring the effectiveness of steps you have taken to be more energy efficient — installation of insulated windows or a new water heater, for example. To use it, access Planning under My Usage, then click Add New. Select the date — past or future — to which you would like to place a marker, add a Title and optional Description, and click Submit Marker. The marker will appear on the usage graph within Usage Explorer. Compare the data on the left of the marker to that on the right of the marker to gauge differences in usage.



### Export your usage data

Your detailed usage data can be exported and saved in either XML or CSV format for use with third-party software and services. Within Usage Explorer, click Green Button Download My Data. Select the dates and interval for which you would like data, then your preferred file format. You can use the downloaded data yourself in most spreadsheet programs, or for virtual energy audits and other services offered by vendors that are part of the Green Button Initiative. Visit [www.greenbuttondata.org](http://www.greenbuttondata.org) for additional info about the Green Button Initiative.



Using SmartHub for the first time? Two easy ways to enroll and access:

- **Visit [www.CORE.coop](http://www.CORE.coop) and click on My Account Login** in the upper right. Select the sign-up option next to “New User?” and follow the registration prompts. You will need your CORE account number, and answers to the identity verification questions must match account info exactly.
- **Search for “SmartHub” in the App Store on your iOS device or Google Play on your Android device.** Once the app is downloaded, open it and follow the instructions. When prompted, select “CORE Electric Cooperative” as your provider and select “Register now,” then follow the registration prompts.



## CORE linemen showcase skills at international rodeo

Last month, **CORE linemen participated in the International Lineman's Rodeo** in Overland Park, Kansas. The rodeo attracts the best linemen from around the world to compete in events based on traditional lineman tasks and skills, with more than 200 teams and 300 apprentices participating.

### Conifer

Dan Rabern, Joshua Simpson, Colten Wilcut

### Woodland Park

Dan King, Tyler Rinck, Nate Trotter

### Conifer/Sedalia

Dustin Hernandez (Sedalia), Guy Taylor (Conifer), Eddie McGee (Sedalia)

### Apprentices

Kris Onda (Conifer), Sam Komoroske (Conifer), Sean Wood (Woodland Park), Matt Thayne (Woodland Park), Zach McCann (Bennett), Kevin Blackstock (Bennett), Tyler Trehal (Sedalia), Gary Hampton (Sedalia), Jared Reynolds (Sedalia)

Congratulations to all the CORE linemen who competed!

## Ways to pay your CORE bill

As of close of business Friday, Dec. 29, 2023, **CORE offices will no longer accept in-person payments.** We will continue to offer these free, convenient ways to pay 24/7:

- By telephone at **(877) 704-2014**
- On **www.CORE.coop**, via SmartHub
- Through the **SmartHub app** for iOS and Android devices

Members can also **Pay by Cash** at thousands of retailers nationwide, including participating 7 Eleven, Circle K, CVS, Family Dollar and Walmart locations. In SmartHub, select Bill & Pay > Pay by Cash to find the nearest participating retailer. Present your barcode — it's in the SmartHub app and printed on your monthly bill — to the cashier to scan at the register. Your cash payment will be processed and posted to your account within minutes!

Want to streamline your bill payments? Consider one of CORE's billing and payment options:

- Don't worry about due dates or late fees with **Auto Pay**, which automatically pays your monthly bill with your bank account or credit card.
- No deposits, no monthly bills, and no due dates for members who use **Advance Pay!** Choose when, the amount, and how you pre-pay toward your credit balance. The cost of your energy usage over the previous 24 hours is deducted from your balance at 9 a.m. each day.
- **Budget Billing** lets you levelize your bill and pay an average amount per month instead of paying for high usage amounts in one season and lower usage amounts in another season.
- Many banks offer a **Bank Bill Pay** service that allows you to set up one-time or recurring payments to your billers, including CORE.

Visit [www.CORE.coop](http://www.CORE.coop) for more information on these and other billing and payment options.