

WHEN CAN I DIG?

State law defines the process to request locates of underground facilities for any project that involves digging. Whether you're digging as part of a home improvement project or commercial construction, these are the steps to take before you dig.

Submit locate request to 811

Wait 2-full business days,
not including the day
of the submission



Review Positive
Response notifications
in your email inbox
and/or at CO811.org



Confirm all markings are
complete and as requested.
Excavator's responsibility
under State law



Are all locates completed
as requested and on time?

NO

YES



Use Web Ticket Entry or call 811
to process **Excavator Re-notification**

Member facility owner/operators are
required to respond **As Soon As Practicable**



Review Positive
Response notifications
in your email inbox
and/or at CO811.org



Confirm all markings are
complete and as requested.
Excavator's responsibility
under State law



Are all locates completed
as requested?

NO

YES

If locates are not completed
after the renotification
process, state law allows
you to proceed.

State law allows
you to proceed
Dig with care



Additional Remedies

- **When trying to get locates completed:**
 - Direct communication with member facility owner/operator(s) and/or locators is allowed
 - Contact a Colorado 811 Damage Prevention Liaison for assistance
- **If damage occurs:**
 - Report damage to Colorado 811
 - Report damage to Facility Owner/Operator
 - Alternative Dispute Resolution (ADR)
- **Noncompliance**
 - Complaint process through Underground Damage Prevention Safety Commission (new option under state law)

Questions, or looking to get started?

DIAL 811 OR 800-922-1987

www.co811.org

