

THE OUTLET

The Official Member Newsletter of CORE Electric Cooperative

September 2025

Utility right-of-way explained

When power goes out or emergencies hit, CORE's service technicians need fast, safe access to equipment like transformers, meters and poles. A clear, open work area allows them to safely inspect and repair equipment.

What is a utility right-of-way?

A utility right-of-way is a designated area of land granted to utility companies for the installation and maintenance of utility equipment. This includes power lines, meters and transformers. Regular maintenance and prompt repairs help prevent service interruptions, address safety hazards and ensure all regulatory standards are met.

Authorized personnel

When CORE personnel visit a home or business for a service call, they always carry official CORE ID badges and arrive in marked CORE vehicles that clearly display our logo. In some cases, CORE partners with contractors to complete service work. These contractors are also required to carry proper identification.

If you are ever uncertain about the identity of someone claiming to represent CORE, do not hesitate to contact us immediately at (800) 332-9540 to confirm whether the individual is a CORE employee or an authorized contractor on a legitimate service call.

How you can help keep equipment accessible:

- Keep the right-of-way clear of obstructions such as fences, shrubs or parked vehicles. A clear working space of 4 feet must be maintained around the meter at all times.
- If you have locked gates, we kindly ask that you



provide a gate code for access. Contact (800) 332-9540 to update your account.

- 10 feet of clearance must be maintained in front of transformers and 15 feet around poles.
- For landscaping considerations, please refer to our Right-of-Way Planting Guidelines at www.CORE.coop > **CORE and Your Property**.
- Respect any markers or indicators that identify the location of utility equipment.
- Report any issues with equipment to CORE.

Thank you for your support in helping us carry out this important work. For more information visit www.CORE.coop > **CORE News**.



Are you prepared in case power goes out?

Colorado's extreme weather brings increased risk of service interruptions. Visit our online Outage Center at www.CORE.coop/outage-center to sign up for outage alerts, report service interruptions and get tips for outage preparedness.

2025 Mile High Lineman's Rodeo

The 2025 Mile High Lineman's Rodeo took place last month. Visit www.CORE.coop > **CORE News** for results and more photos.



Keeping our communities safe

One of the key tools in wildfire risk mitigation is a **public safety power shutoff** (PSPS) in which CORE would preemptively turn off powerlines during extreme weather conditions in specific areas to prevent potential fire ignition. CORE members in affected areas would remain without power until we patrol the lines, make any repairs and confirm the lines are safe to reenergize.

A PSPS is a **last-resort** measure we will implement only when weather forecasts and critical burning conditions indicate an extreme risk of fire behavior. CORE will provide advance notice on our website and social media accounts and attempt to contact affected members ahead of any PSPS.

We encourage members to confirm their contact information is up to date via the SmartHub account management platform to ensure delivery of PSPS-related communications.

Visit www.CORE.coop/psps to learn more about public safety power shutoffs.



Rate changes take effect this month

As previously noticed in July and August bills, changes to CORE Electric Cooperative's rates and regulations take effect with this month's bills.

For members on our residential service, the monthly basic service charge will increase to \$20 and the on-peak demand charge to \$4.87/kW. The residential energy charge will remain at \$0.10819/kWh.

The changes will result in an average rate increase of 5% across our residential, commercial, industrial and other electric services. More specifically, the changes increase the monthly basic service charge, demand charge and per-kilowatt-hour (kWh) rate for most services.

CORE raises rates only when absolutely necessary. Our previous rate change took effect with May 2025 bills and resulted in an increase of about 3% for most members. That 3% does not cover significant, unanticipated increases in CORE's costs to acquire and distribute the safe, reliable power we provide our members. The 5% rate increase that takes effect this month is necessary to help cover many cost pressures we anticipate will continue for the foreseeable future.

Visit www.CORE.coop > **My Cooperative > Rates and Regulations > Rate Changes** for additional information about CORE's rates.