THE OUTLET

The Official Member Newsletter of CORE Electric Cooperative

November 2026

CORE's inaugural Service Day

In recognition of National Cooperative Month, CORE employees, along with their families and friends, participated in CORE's inaugural Service Day Saturday, Oct. 3. **More than 70 volunteers rolled up their sleeves to better our CORE communities** through four projects:

- Refresh of the Community Park West playground with Strasburg Parks and Recreation
- Home ignition zone cleanup with Fire Adapted Park County
- Trail maintenance at Metzler Ranch Open Space with Castle Rock POST Partners
- Clearance of fire hydrants with Northeast Teller County Fire Protection District

"Our inaugural Service Day brought employees, families and friends together to make a meaningful difference in the communities we serve," said Rob Osborn, CORE's Community Relations Director. "That spirit of service reflects what it means to be a cooperative."









First season of Cool Credits a success

The inaugural season of CORE's Cool Credits smart thermostat program was a huge success.

More than 900 CORE members participated in at least one event between June 1 and Sept. 30. Together, they **reduced energy consumption by more than 17,000 kilowatt-hours** — equivalent to the energy required to wash and dry 3,000-plus loads of laundry.

Through Cool Credits, your thermostat's temperate setting is adjusted by a few degrees during scheduled events to conserve energy. In addition to a $25 enrollment bonus, participants receive credits on their November CORE bills based on level of participation during the season.

CORE plans to kick off a second season of Cool Credits ahead of Summer 2027. For more information, including eligibility requirements, visit **www.CORE.coop/cool-credits.**

Protect yourself online: Simple steps for a safer digital life

Technology helps us stay connected, manage our finances and access important services, but also creates opportunities for cybercriminals. Take a few simple steps to better protect yourself and your family online.

Use strong, unique passwords
Create a unique password or passphrase for every account. Consider a password manager to generate and securely store strong passwords so you don't have to remember them all. Long, unique passwords are much harder for criminals to guess or steal.

Turn on multifactor authentication (MFA)
Whenever available, enable multifactor authentication. MFA requires a second form of verification, such as an authentication app or biometric check, making it much more difficult for someone to access your account even if they obtain your password.

Recognize and report scams
Be cautious of unexpected emails, text messages, social media messages, phone calls or QR codes that ask you to click links, provide information or take immediate action. Cybercriminals increasingly use artificial intelligence to create convincing scams. If something feels suspicious, verify it through a trusted source before responding.

Keep devices and software updated
Enable automatic updates on computers, smartphones, tablets and applications. Software updates often contain security fixes that protect against newly discovered vulnerabilities.

Use secure connections
Avoid conducting sensitive activities, such as banking or shopping, on unsecured public Wi-Fi networks. If you must use public Wi-Fi, connect through a trusted virtual private network (VPN). Protect your home Wi-Fi by changing default passwords and keeping your router updated.

Protect your mobile devices
Use a strong PIN, password, fingerprint or facial recognition to secure your devices. Download apps only from trusted sources such as the Apple App Store or Google Play and review app permissions carefully.

Back up important information
Regularly back up important photos, documents and personal records. Whether stored in the cloud or on an external device, backups can help you recover quickly from ransomware, device failure or accidental deletion.

Help your family stay safe online
Talk with children and older family members about online safety. Discuss scams, privacy settings, responsible social media use and protecting personal information before problems occur.

A few simple habits can significantly reduce your risk and help keep your personal information secure.

For additional cybersecurity resources and information, visit **www.CORE.coop.**

New-look CORE.coop coming soon

As part of our focus on the member experience, CORE will launch a redesigned website this month.

Available at www.CORE.coop, the redesigned website will have a more modern look and feel, improved navigation and enhanced accessibility.

The redesigned website will retain all of the current site's most important features, including access to the SmartHub account management platform, member and contractor resources, CORE news and other cooperative information

Annual meeting set for April 17, 2027

The annual meeting of the membership of CORE Electric Cooperative will be held at **10 a.m. Saturday, April 17, 2027**, at CORE headquarters, 5496 N. U.S. Highway 85, Sedalia, CO 80135. The meeting will include:

1. The presentation of reports covering the previous fiscal year.

2. Election of directors.

3. All other business that may properly come before the meeting.

Please note: Registration is from 9 to 10 a.m. the day of the meeting. For more information, visit **www.CORE.coop.**